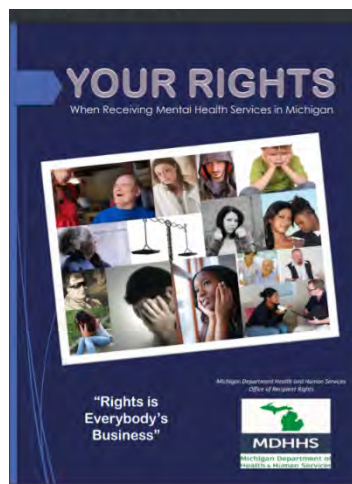


Our Mission:
To protect and promote the constitutional and statutory rights of recipients of public mental health services and empower recipients to fully exercise these rights.



The MDHHS Rights Booklet which highlights the rights of individuals receiving mental health services is available 24/7 on the MDHHS website



Office of Recipient Rights

Berrien Mental Health Authority
Riverwood Center

1485 M-139
Benton Harbor, MI 49023

Phone: (269) 927-8629

Fax: (269) 934-3440

rights@riverwoodcenter.org

www.riverwoodcenter.org/rights



What are Recipient Rights?

In addition to the rights, benefits, and privileges guaranteed by other provisions of the law, the State Constitution of 1963, and the Constitution of the United States, a recipient of Mental Health Services shall have the rights guaranteed by the Mental Health Code, unless otherwise restricted by law.

What does the Office of Recipient Rights do?

The Office of Recipient Rights provides and coordinates rights protections for recipients receiving directly operated or contracted mental health services through Berrien Mental Health Authority – Riverwood Center. Our office protects the rights of individuals through prevention, education, training, monitoring, and complaint resolution.

Your Responsibilities

As a service provider, you must ensure that the rights of the people are protected at all times, that means you are responsible for:

- Your own actions, either intentional or accidental.
- Your failure to act appropriately or quickly.
- Reporting abusive actions of staff to your Supervisor's office and the Rights Office.
- Reporting unsafe conditions or rights violations to appropriate agencies.
- Intervening to stop abusive actions of other staff.

Riverwood Center - Office of Recipient Rights Staff

If at any time you would like to speak to someone in the Rights Office, please contact one of our staff members (at right):

Anne Simpson

Recipient Rights Officer

Direct Line: (269)934-3326

Email: anne.simpson@riverwoodcenter.org

Tasha Stewart

Recipient Rights Advisor

Direct Line: (269)934-3327

Email: tasha.stewart@riverwoodcenter.org

Riverwood Center complies with Federal civil rights laws & does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak English, language assistance services, free of charge are available to you. Call 1-800-890-3712 (TTY: 711)

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-890-3712 (TTY: 711)

ARABIC: رقم برقم اتصل. بالمجان لك تتوافر اللغوية: و.و.الكم الصم هاتف

خدمات فإن، اللغة اذكر تتحدث كنت إذا: ملحوظة المساعدة

800-890-3712 (TTY: 711)

800-890-3712 (TTY: 711)