

What is WFSS

Riverwood Center's Women & Family Specialty Services (WFSS) program supports mothers, pregnant women, and caregivers who are facing challenges with substance use disorders and mental health.

We focus on the whole family and meet you where you are. Our team works with you to set goals that matter most to you and your family.

WFSS offers flexible, personalized care to fit your needs. We are here to provide compassionate support and help you move forward with confidence, every step of the way.

Who Is Eligible?

All individuals who are pregnant or primary caregivers of children, and using substances are eligible for WFSS treatment, including those with a co-occurring mental health disorder, will be offered inclusive services.

As indicated, these services will minimally include the provision of or an arrangement for prenatal care, pediatric medical care including immunizations, therapeutic interventions for both caregiver and child(ren), transportation, and case management.

Pregnant individuals requesting treatment are considered a priority for admission and must be screened and referred for services within 24 hours.

About Us

Riverwood Center, the service name of Berrien Mental Health Authority, is a Certified Community Behavioral Health Clinic (CCBHC), delivering quality mental health services and programs since 1975. Riverwood Center provides a wide variety of caring and confidential services to children, families and adults with mental illnesses, intellectual and/or developmental disabilities, and substance use disorders.



LEARN MORE



Contact

24/7 Crisis Line: 1-800-336-0341
Direct Phone: 269-925-0585
Customer Service: 1-866-729-8716
Life-threatening Emergency: 911
TTY: MI Relay Service at 7-1-1

Locations & Hours

Benton Harbor (Main Office)
1485 M139, Benton Harbor, MI 49022

Main Office Hours:
M-F, 8:30 am to 5:00 pm

Niles Office
24 N. St. Joseph Ave., Suites A & G
Niles, MI 49120

St. Joseph Office (*Inside Corewell Health)
3900 Hollywood Rd., Ste #245
St. Joseph, MI 49085

ATENCIÓN: Si habla español, hay servicios gratuitos de asistencia con el idioma para usted. Llame al 1-800-890-3712 (TTY: 7-1-1)

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RiverwoodCenter.org



Getting Started

The first step is often the hardest, and we're proud of you for taking it. Call us directly at 269-925-0585 and a member of our Access Team will be honored to assist you.

Prefer a toll-free option? Reach our Customer Service line at 1-866-729-8716.

All calls are private and confidential.



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**Care for you. Strength
for your family. Hope
for what's next.**

Assessment: Building Your Care Plan

Your second step in beginning Women & Family Specialty Services (WFSS) is completing an assessment. This helps us understand your needs and how we can best support you and your family.

During the assessment, we'll talk through areas like transportation, medical care, prenatal care, your child's health (including immunizations), relationships, trauma, parenting, and childcare.

Once we understand your needs, our Riverwood Center care team will work with you to create a plan that fits your goals. We can help connect you to services such as medical providers, specialists, public health resources, and childcare support.

Our goal is to make sure you have access to the care and resources you need to move forward with confidence.



Transportation and Childcare

Transportation and childcare support may be available to help you stay engaged in treatment and keep your appointments. Our goal is to make sure you have access to the care and support you need.



Additional Services

Individuals who are involved in the Women and Family Specialty program, who also have a mental illness, will receive integrated substance use and behavioral health services according to their needs, care plan and/or preferences.



Urgent Access

Pregnant individuals requesting treatment are considered a priority for admission and must be screened and referred for services within 24 hours.